FOXESS CO., LTD
Add: No.939, Jinhai Third Road, New Airport Industry Area, Longwan District, Wenzhou, Zhejiang, China
E-mail: info@fox-ess.com Web: www.fox-ess.com Tel: 0510-68092998

Firmware Batch Upgrade Statement

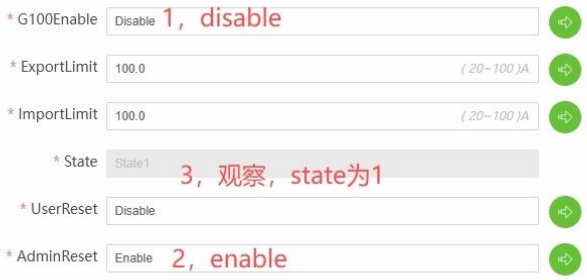
Fox ESS Service Team · Batch Firmware Upgrade for Older-Version Inverters

To: All Distributors and Installation Partners

Fox ESS is rolling out batch firmware upgrades on some older-version inverters. The system will try to auto-configure settings, but if your Wi-Fi is weak or unstable, the setup may fail. No worries — our upgrade tool can pick up those failed devices and finish the configuration by hand.

Your inverter keeps working normally throughout the process, so there's no impact on your daily use.

If you encounter configuration issues, make the following adjustments:
Step 1: Change the safety standard to the UK safety standard G98-UK.
Step 2: Disable G100.
Step 3: Enable AdminReset.
Step 4: Check whether the state has returned to state1.
Step 5: Disable AdminReset.
Step 6: Switch the safety standard back to the Ukrainian safety standard.



If you have any questions regarding the batch upgrade process or receive any customer feedback related to this matter, please contact our Ukraine Service Team:

Email: service@fox-ess.com

Wenzhou, China	2026-9-20	Director of Sales and Marketing
PLACE	DATE	

麦田能源股份有限公司
FOXESS CO.,LTD.